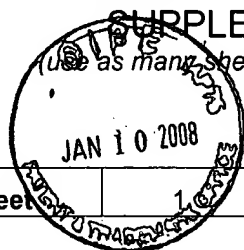


Substitute for Form PTO 1449

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT****SUPPLEMENTAL**

(Use as many sheets as necessary)

**Complete if Known**

Application No.	09/944,676
Filing Date	08/31/2001
First Named Inventor	Burgin, Daniel
Art Unit	3714
Examiner Name	Mosser, Kathleen Michele
Attorney Docket No.	1160215-0538115

Sheet 1 of 3

U.S. PATENT DOCUMENTS

Examiner initials	Cite No.	DOCUMENT NUMBER	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind code ² (if known)			

FOREIGN PATENT DOCUMENTS

Examiner initials	Cite No.	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
		Country Code ³ -Number ⁴ -Kind code ⁵ (if known)				
		None				

OTHER PRIOR ART – NON-PATENT LITERATURE DOCUMENTS

Examiner initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	T ⁶
		None	

CONVERGYS CROSS REFERENCES

Examiner initials	Cite No.	
		U.S. Application Serial No. 08/651,422 filed 05/22/1996; Cook (US Patent No. 5,727,950)
		U.S. Application Serial No. 09/042,528 filed 03/16/1998; Cook (US Patent No. 6,201,948)
		U.S. Application Serial No. 09/467,378 filed 12/21/1999; Schroeder (US Patent No. 6,760,727)
		U.S. Application Serial No. 09/559,837 filed 04/26/2000; Schroeder (US Patent No. 6,829,348)
		U.S. Application Serial No. 09/593,795 filed 06/14/2000; Pirasteh (US Patent No. 7,076,032)

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DATE CONSIDERED _____

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Attorney Docket No.	1160215-0538115					

Sheet	2	of	3
1	U.S. Application Serial No. 09/944,836 filed 08/31/2001; Burgin (US 2002-0145628 A1)		
2	Information Disclosure Statement dated 11/09/2001 for U.S. Application Serial No. 09/944,836		
3	Information Disclosure Statement dated 04/23/2002 for U.S. Application Serial No. 09/944,836		
4	Information Disclosure Statement dated 10/23/2002 for U.S. Application Serial No. 09/944,836		
5	Information Disclosure Statement dated 10/29/2002 for U.S. Application Serial No. 09/944,836		
6	Information Disclosure Statement dated 08/15/2003 for U.S. Application Serial No. 09/944,836		
7	Office Action dated 01/04/2005 for U.S. Application Serial No. 09/944,836		
8	Office Action dated 07/21/2004 for U.S. Application Serial No. 09/944,836		
9	Information Disclosure Statement dated 10/24/2005 for U.S. Application Serial No. 09/944,836		
10	Office Action dated 12/15/2005 for U.S. Application Serial No. 09/944,836		
11	Information Disclosure Statement dated 12/08/2005 for U.S. Application Serial No. 09/944,836		
12	Information Disclosure Statement dated 03/17/2006 for U.S. Application Serial No. 09/944,836		
13	Office Action dated 08/24/2006 for U.S. Application Serial No. 09/944,836		
14	Information Disclosure Statement dated 12/21/2007 for U.S. Application Serial No. 09/944,836		
15	Office Action dated 01/03/2008 for U.S. Application Serial No. 09/944,836		
16	U.S. Application Serial No. 09/945,032 filed 08/31/2001; Burgin (US 2002-0147848 A1)		
17	Information Disclosure Statement dated 11/08/2001 for U.S. Application Serial No. 09/945,032		
18	Information Disclosure Statement dated 04/23/2002 for U.S. Application Serial No. 09/945,032		
19	Information Disclosure Statement dated 10/23/2002 for U.S. Application Serial No. 09/945,032		
20	Information Disclosure Statement dated 08/15/2003 for U.S. Application Serial No. 09/945,032		
21	Office Action dated 12/10/2004 for U.S. Application Serial No. 09/945,032		
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23	Information Disclosure Statement dated 10/31/2005 for U.S. Application Serial No. 09/945,032		
24	Office Action dated 12/22/2005 for U.S. Application Serial No. 09/945,032		
25	Information Disclosure Statement dated 03/24/2006 for U.S. Application Serial No. 09/945,032		
26	Office Action dated 06/07/2006 for U.S. Application Serial No. 09/945,032		
27	U.S. Application Serial No. 11/198,934 filed 08/05/2005; Claridge		
28	Information Disclosure Statement dated 08/05/2005 for U.S. Application Serial No. 11/198,934		
29	Information Disclosure Statement dated 07/06/2006 for U.S. Application Serial No. 11/198,934		
30	Information Disclosure Statement dated 11/13/2007 for U.S. Application Serial No. 11/198,934		
31	Information Disclosure Statement dated 12/21/2007 for U.S. Application Serial No. 11/198,934		
32	U.S. Application Serial No. 11/565,702 filed 12/01/2006; Coy		
33	Information Disclosure Statement dated 09/26/2007 for U.S. Application Serial No. 11/565,702		
34	U.S. Application Serial No. 11/749,983 filed 05/17/2007; Birch		
35	Information Disclosure Statement dated 11/13/2007 for U.S. Application Serial No. 11/749,983		

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Sheet	3	of	3	Attorney Docket No.	1160215-0538115

36	U.S. Application Serial No. 11/751,851 filed 05/22/2007; Naik
37	Information Disclosure Statement dated 11/13/2007 for U.S. Application Serial No. 11/751,851
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39	Information Disclosure Statement dated 11/13/2007 for U.S. Application Serial No. 11/751,976
40	U.S. Provisional Application 60/146,515 filed 07/30/1999; Schroeder
41	PCT/US02/10727 filed 04/05/2002; Burgin, (WO 02/082294 A1)

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